2020-2025 STRATEGIC PLAN
FROM THE CHANCELLOR

I am pleased to share with you the strategic plan for the University of Arkansas Rich Mountain. This plan is the synthesis of the ideals and partnerships represented by all of our stakeholders and is a guide for our path forward.

Our college is in the midst of its greatest transformation. Progress is an infinite journey. Our focus has not waivered and our commitment to our stakeholders remains the same—to serve our constituents while improving and enhancing their lives.

This strategic plan expands the already solid foundation established by the faculty and staff of Rich Mountain. Our core beliefs, goals, and commitments are demonstrated by our daily actions and laced within the framework of this plan.

We must continue to plan for our future while being responsible business stewards. This plan serves as a roadmap for a transformed, stronger, and resilient college. There is little doubt in my mind that our best days are ahead of us.

Sincerely,
VALUES
UA Rich Mountain seeks to provide an excellent learning environment based upon the following core values:

• All who engage UA Rich Mountain resources are treated with respect and challenged to maximize their potential.
• All students are encouraged to grow as citizens and individuals who accept responsibility for learning.
• The College commits to providing an atmosphere of respect and cooperation where diversity, ideas, inquiry, and the continued pursuit of self-development are emphasized.
• The College is dedicated to responsible stewardship and continued sustainability of human, fiscal, and natural resources.
• The use of data-driven, responsible decision-making not only maintains but also expands the impact the college has on the communities it serves.

MISSION:
UA Rich Mountain provides transformative education to all learners.

VISION:
UA Rich Mountain, as a gateway of opportunity, respects the worth and dignity of each person.
MISSION DRIVEN
UA Rich Mountain’s mission is a guide to all operations.

OPERATE WITH INTEGRITY
UA Rich Mountain acts with integrity in its operations.

PROVIDE HIGH QUALITY EDUCATION
UA Rich Mountain provides high quality education, wherever and however its services are delivered.

CONTINUOUS QUALITY IMPROVEMENT
UA Rich Mountain evaluates the effectiveness and quality of student learning to promote improvement.

EFFECTIVE & EFFICIENT OPERATIONS
UA Rich Mountain is effective and efficient within its operations and infrastructure.
MISSION DRIVEN

All stakeholders have a clear understanding of the mission and use it for guiding decisions.

STRATEGY 1

Communicate mission and educational opportunities to stakeholders through continuous marketing.

STRATEGY 2

Expand institutional events and community outreach meetings in coordination with community entities.
2 OPERATE WITH INTEGRITY

UA Rich Mountain demonstrates ethical behavior in its operations.

**STRATEGY 1**
Improve institutional knowledge and application of State & Federal regulations.

**STRATEGY 2**
Adopt and complete program review in non-academic departments.
3 HIGH QUALITY EDUCATION

UA Rich Mountain recruits and enrolls students that retain, persist and are engaged.

STRATEGY 1
Implement an enrollment management process and degree completion initiative including centralized advising.

STRATEGY 2
Identify and implement additional vocation/technical programs of study reflecting community and regional needs.

STRATEGY 3
Expand alternate course schedules and delivery methods.
CONTINUOUS QUALITY IMPROVEMENT

UA Rich Mountain supports quality education programs, environments, and services.

STRATEGY 1
Participate in the National Student Clearinghouse Benchmark project as an evaluative tool.

STRATEGY 2
Apply updated assessment processes for all institutional units.
EFFECTIVE & EFFICIENT OPERATIONS

UA Rich Mountain efficiently and effectively uses all resources, structures, and processes.

STRATEGY 1
Evaluate and update Institutional Technology to meet needs of alternative schedules.

STRATEGY 2
Optimize human, economic, and environmental expenses with variable revenue.

STRATEGY 3
Align facility utilization and personnel assignments with changing program needs.
Join the Growing Tradition.